

# Policies

Please read the following carefully if you are scheduling an appointment with Ayurveda Wellness Center & Holistic Spa.

## Reservations:

1. All consultations, Panchakarma sessions and Holistic spa therapies are by advanced appointment only.
2. All appointments are reserved with a credit card and taken over the phone.
3. Therapies that are more than one day in duration, require a minimum 50% deposit, held by credit card. This deposit is non refundable, but may be applied towards future treatments.
4. Please arrive ON TIME for your appointment. If you are going to be late, please call. Late arrivals may lose their scheduled time if there is another customer immediately following.
5. All appointments are reserved with a credit card.

## Reschedules and cancellations

- All reschedules and cancellations require 24 hours notice prior to the time of appointment. This is important so that time may be given to another customer.
- Without 24 hours notice, 50% of the scheduled therapy will be automatically charged. This charge is non refundable and may not be used as credit for future treatments.
- **No shows will be charged 100%.**

## Late arrival

Please check in at least 15 minutes prior to your scheduled appointment to allow time to prepare and take a moment to breathe. Late arrivals will result in a shortened appointment.

## Clothing

Most Ayurvedic Spa Therapies use a lot of oils for therapeutic purposes. We suggest that you wear casual clothing since you may be going home with some oils. Also, please bring an old towel to drape over your shoulders or car seat.

If you have high blood pressure, heart conditions, are pregnant or have any other medical complications, we may advise you to consult your doctor before signing up for any spa services. Please make your spa technician aware of any medical conditions.

### **Parking**

Free Parking is available in the premises of Kairali World of Ayurveda Wellness Center & Holistic Spa.

Our facility is ADA compliant 